

American Embassy, Amman

Vacancy

Announcement

ANNOUNCEMENT NUMBER: 12 – 137

OPEN TO: Current Employees of the Mission

POSITION: LAN Management Assistant, FSN-8, FP-6

OPENING DATE: December 6, 2012

CLOSING DATE: December 19, 2012

WORK HOURS: Full-time; 40 hours/week

SALARY: *Not-Ordinarily Resident: (Position Grade: FP-6)
*Ordinarily Resident: JD 10,658 p.a. (Position Grade: FSN-8)
(Full performance Starting Salary)

NOTE: ALL ORDINARILY RESIDENT APPLICANTS MUST HAVE THE REQUIRED WORK AND/OR RESIDENCY PERMITS TO BE ELIGIBLE FOR CONSIDERATION.

The U.S. Embassy in Amman is seeking an individual to fill the LAN Management Assistant position in the Information Systems Office.

BASIC FUNCTION OF POSITION

The incumbent serves as a LAN Management Assistant for the Information Systems Center. The position is responsible for trouble free operations of the Mission's IT infrastructure. Under the supervision of the Computer Management Specialist, he/she will assist in the day to day operations of the information system's Center (ISC) which includes Local Area Network (LAN) and Wide Area Network (WAN) operations, data communications, computer operations, design, development and installation of computer hardware and software.

QUALIFICATIONS REQUIRED

NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

1. B.A./B.Sc. in Computer Science or an equivalent Information Technology degree is required. **Supporting documentation (i.e., Bachelor's certificate) must be included in the application for eligibility purposes.**
يجب إرفاق شهادة الدراسة المطلوبة مع طلب التوظيف حتى يتم اخضاع الطلب للتدقيق.
2. Three years of progressively responsible experience as a computer operator or server manager on a medium-to-large computer network (5+ servers). is required.
3. Level 4 in English and level 4 Arabic languages are required. English proficiency will be tested. A score of 785 on the TOEIC exam or 590 on the TOEFL exam is acceptable. Examination scores should have been recorded within the last six months.
4. Thorough knowledge of network systems administration, internet connectivity, security services, Working knowledge of standard WAN/LAN and associated data communications protocols. Design and implementation, fiber optics, wireless\wired technologies, routing and VPN configurations and network security.
5. Requires exceptional organizational skills, the ability to work independently on system like 2003/2008/XP/Win7 networking - Windows Server up through 2008. Networking LAN and WAN technologies - Technical analysis and data network planning, engineering, and design - CCNA or MCSE would be very helpful.

SELECTION PROCESS:

When equally qualified, Eligible Family Members and U.S. Veterans will be given preference. Therefore, it is essential that the candidates address the required qualifications above in the application.

ADDITIONAL SELECTION CRITERIA:

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.
3. Currently employed U.S. Citizen EFMs who hold an FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
4. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

TO APPLY:

Interested applicants for this position should submit the following or the application will not be considered:

1. Application for U.S. Federal Employment (DS-174): or
2. A current resume or curriculum vitae that provide the same information as an DS-174
3. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. For more information on Veteran's Preference, go to <http://www.opm.gov/veterans/>
4. Any other documentation (e.g. essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.

SUBMIT APPLICATION TO

Human Resources Office
Telephone: 5906000
FAX: 5931598

Applications can also be submitted electronically through AmmanEmployment@State.gov.

DEFINITIONS:

1. AEFM: A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:
 - U.S. citizen;
 - Spouse or dependent who is at least age 18;
 - Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority;
 - Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safe haven abroad, or alternate safe haven abroad; and
 - Does not receive a USG annuity or pension based on a career in the US Civil, Foreign or uniform services.
2. EFM: Family members at least age 18 listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed to a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority who do not meet the definition of AEFM above.
3. Member of Household: A MOH is a person who: 1) Has accompanied, but is not/not on the travel orders of a U.S. citizen Foreign or Civil Service employee or uniform service member permanently assigned to or stationed at a U.S. Foreign service post or establishment abroad; 2) Has been declared by the sponsoring employee to the Chief of Mission as part of his/her household; and 3) Resides at post with the sponsoring employee.
4. Ordinarily Resident (OR): A citizen of the host country or a citizen of another country who has shifted the main residency focus to the host country and has the required work and/or residency permit for employment in country.

5. Not-Ordinarily Resident (NOR): Typically NORs are U.S. citizen EFMs and EFMs of FS, GS, and uniformed service members who are eligible for employment under an American USG pay plan, on the travel orders and under Chief of Mission authority, or other personnel having diplomatic privileges and immunities.

CLOSING DATE FOR THIS POSITION: December 19, 2012
An Equal Opportunity Employer

The U.S. Mission in Jordan provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.